



Name:

Local/Unit:

Employer:

Phone:

E-mail:

Was this survey conducted with the cooperation of management or a union project?

L/M Cooperation  Union

Survey Questions: Please answer the following questions. If the question does not apply to your worksite please indicate by N/A.

A key component of a worksite security plan is a structure that continually looks at issues of violence and security, ensuring that it is protective and up-to-date. Definitions are listed in the Appendix at the end of this survey.

The first element of a successful security plan is the       This means: management has appointed a responsible person to follow through with the plan, devotes resources to implementation, and allows workers to use work time to address problems, and acts quickly to resolve problems identified.

1) Is your management committed to security at your workplace? Yes  No  N/A

The second – just as important as the first – is,      This means: the union(s) is/are involved in all aspects of the plan, the union appoints representatives to the committee overseeing the plan, provides a non-punitive process to report issues of violence and security.

2) Are workers involved in all aspects of the security plan? Yes  No  N/A

Each worksite should have a   that addresses anti-violence policy. This should include: aoversame:W



# **WORKPLACE SURVEY AND SECURITY ANALYSIS**

The following is a checklist that will assist you in a quick assessment of your worksite. Please answer all questions that apply to your working circumstances.

- Is this facility located in an area the local police consider as a high crime area or "bad neighborhood"? Or, do employees have to enter these areas? Yes\_\_\_\_ No\_\_\_\_
- Is this facility provided with security guards? Yes\_\_\_\_ No\_\_\_\_

## **BUILDING EXTERIOR AREAS**

- Are exterior walkways and parking areas visible to personnel in or around the building? Yes\_\_\_\_ No\_\_\_\_
- Visible to security personnel? Yes\_\_\_\_ No\_\_\_\_
- Provided with video surveillance? Yes\_\_\_\_ No\_\_\_\_
- Are workers comfortable walking to vehicles before or after work? Yes\_\_\_\_ No\_\_\_\_
- Does shrubbery and plantings offer concealment to would be attackers? Yes\_\_\_\_ No\_\_\_\_
- Is the lighting of parking lots and sidewalks adequate? Yes\_\_\_\_ No\_\_\_\_

## **ACCESS TO BUILDINGS**

- Is parking provided inside of the building? Yes\_\_\_\_ No\_\_\_\_
- Is it controlled by an attendant, video surveillance or other? Yes\_\_\_\_ No\_\_\_\_

## **TYPES OF SURVEILLANCE**

- Is access from the parking area to building work areas controlled and channeled to a reception area? Yes\_\_\_\_ No\_\_\_\_
- Is access to work areas of the building through a reception area? Yes\_\_\_\_ No\_\_\_\_
- Are employees in the reception area provided with adequate protections from the general public seeking to enter the building? Yes\_\_\_\_ No\_\_\_\_
- Would the receptionist be capable of stopping anyone from entering? Yes\_\_\_\_ No\_\_\_\_
- Is the receptionist a security guard? Yes\_\_\_\_ No\_\_\_\_
- Is the reception area physically separated from the remainder of the building with locked door or other physical barriers which would prevent unauthorized entry? Yes\_\_\_\_ No\_\_\_\_
- Are visitors or clients escorted to offices for business appointments? Yes\_\_\_\_ No\_\_\_\_

- Are employees required to show "ID" to gain entrance to the building? Yes\_\_\_\_ No\_\_\_\_
- Are those persons authorized to be in the building required to display an "ID" card or visitors pass? Yes\_\_\_\_ No\_\_\_\_
- Is security available to monitor those who have gained access and are in work areas? Yes\_\_\_\_ No\_\_\_\_

## **WORKING IN INSTITUTIONAL SETTINGS**

- Are emergency devices, such as radios, alarms, etc., in working order? Yes\_\_\_\_ No\_\_\_\_
- Is specialized training given to dealing with potentially violent clients/inmates? Yes\_\_\_\_ No\_\_\_\_
- Is critical incident stress debriefing offered after an assault incident? Yes\_\_\_\_ No\_\_\_\_
- Does the employer conduct a proper investigation, rather than blame the worker? Yes\_\_\_\_ No\_\_\_\_

## **FIELD WORK/TRANSPORTATION**

- Are procedures in place for workers who must perform field work in high risk neighborhoods? Yes\_\_\_\_ No\_\_\_\_
- Are procedures which provide for a buddy system or police escort in place when field workers must visit clients with a history of assaultive behavior? Yes\_\_\_\_ No\_\_\_\_
- Do workers in field assignments have a means of communications to call for assistance? Yes\_\_\_\_ No\_\_\_\_

- Are work practices evaluated to assess if current service delivery methods contribute to client hostility? Yes\_\_\_\_ No\_\_\_\_
- Are incidents reported in writing? Yes\_\_\_\_ No\_\_\_\_
- Are incidents evaluated? Yes\_\_\_\_ No\_\_\_\_

## **PHYSICAL ARRANGEMENT OF THE WORK AREA**

- Are furniture and partitions arranged to prevent entrapment of employees? Yes\_\_\_\_ No\_\_\_\_
- Is access to the work area controlled? Yes\_\_\_\_ No\_\_\_\_
- Is the lighting appropriate and adequate? Yes\_\_\_\_ No\_\_\_\_
- Are waiting areas designed so that clients can be observed from a safe area? Yes\_\_\_\_ No\_\_\_\_
- Are payment windows provided when money is handled in the work area? Yes\_\_\_\_ No\_\_\_\_
- Are high risk areas under observation when employees are in the work area? Yes\_\_\_\_ No\_\_\_\_
- Are work practices requiring a buddy system in place when employees are working with known potentially assaultive clients or patients? Yes\_\_\_\_ No\_\_\_\_
- Do work practices keep desks clear of objects which could be used as weapons? Yes\_\_\_\_ No\_\_\_\_
- Is there an alarm system in place for summoning assistance in the event of a potential assault incident? Yes\_\_\_\_ No\_\_\_\_
- Are waiting areas designed to keep chairs and other furniture from being used as weapons? Yes\_\_\_\_ No\_\_\_\_
- Are there work stations available which are secluded, yet observable for interviewing high risk clients? Yes\_\_\_\_ No\_\_\_\_

## **TRAINING**

- Have employees in this work area been trained in the employer's violence prevention policies? Yes\_\_\_\_ No\_\_\_\_
- Are these policies being implemented by both the employees and supervision? Yes\_\_\_\_ No\_\_\_\_

Please Provide a Story/Incident that Conveys the Problem of Workplace Violence:

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Other Comments/Observations:

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## **APPENDIX**

### **DEFINING VIOLENCE:**

#### Assault Incident

An assault incident may be committed without one person actually touching, or striking, or doing bodily harm to another person and is defined as one or more of the following:

- (a) An attempt to threat, whether verbal or physical, to inflict injury upon another person.
- (b) An intentional display of force which would give a person reason to fear or expect bodily harm.
- (c) Intentional and wrongful physical contact with a person without his or her consent, that entails some injury or offensive touching.
- (d) Harassment of a nature which would give the person reason to fear escalation, or makes it difficult to pursue a normal work life or private life when the harassment arises out of or in the course of employment.
- (e) Stalking a person with the intent of causing fear when such stalking has arisen in the course of the victim's employment.
- (f) Sexual Harassment by co workers as defined in Executive Order #19 and the New York State Human Rights Law is specifically excluded from this definition.

### **DEFINING WORKPLACE:**

Any location, either permanent or temporary, where a public employee performs any work related duty. This includes, but is not limited to, the buildings and surrounding perimeters, parking lots, roads and highways, field locations, travel to and from work assignments and client homes.